

OUR GROWTH

Toward the Future

— 2016 Annual Report —



Our Mission

Our mission is to empower people with disabilities, disadvantages, and other barriers to employment so that they may achieve maximum independence.

Our Vision

We envision a community where barriers are eliminated as a result of Goodwill Fort Worth's leadership and innovation.

BRANCHING OUT



Goodwill's transforming touch made a significant impact on the 9,994 individuals we served last year. 2016 was a year of branching out; we opened two new Goodwill Store locations in Mansfield and North Fort Worth, expanded our Goodwill Works homeless employment initiative, launched the S.T.A.R.S. (Skills Training Achieves Results) program, and celebrated phenomenal success with our Project Goodwill and Goodwill Classic fundraising events.

Goodwill continues to find creative and innovative ways to serve our community. A perfect example is our S.T.A.R.S. program, a unique life skills day program for adults with disabilities. This program is on the leading edge of service provision across the Goodwill movement.

Goodwill is so much more than just a thrift store or a place to drop off your donations. We are in the life changing business; our 23 retail locations provide revenue through the sale of your donated goods to support Goodwill's mission. We provide education, training and career services for people with disabilities or other special needs and give second chances to individuals by helping them get the skills they need to become valued members of the workforce. Everyone deserves the chance to have their life changed through the power of work!

Sincerely,

A handwritten signature in black ink, appearing to read "Kip Adams".

Kip Adams
2017 Board Chair

A handwritten signature in black ink, appearing to read "David Cox".

David Cox
President & CEO

3,873
people completed mandated
community service

2,048
people gained employment through
Goodwill's Employment Services

2,535
people received
employment services

219
people received vocational
assessment

264
people were placed into employment
through Goodwill Staffing Services

9,994
lives touched by Goodwill Industries
of Fort Worth in 2016

547
people with disabilities or
barriers employed by Goodwill

125
people learned vocational skills through
Goodwill's North Texas Institute for
Career Development (NTI)

121
people enrolled in Day
Habilitation services

48
people participated in Goodwill's
Work Adjustment Program
(Paid Work Experience)

214
people served by GoodLife
program

2016

Financial Summary

The Community Gave

Retail Sales of Contributed Merchandise	\$28,973,097
Industrial Contracts	\$7,484,755
Training & Placement Fees	\$980,693
Corporate/Foundation Grants	\$148,802
General Contributions	\$153,566
Investment Income	\$857
Miscellaneous Revenue	\$485,105

\$38,226,875

We Gave Back

Salaries, Wages & Benefits	\$23,926,150
Professional Fees/Contract	\$482,549
Supplies	\$3,414,058
Building Occupancy	\$5,944,665
Printing & Publications	\$293,774
Marketing	\$223,575
Transportation & Travel	\$1,391,270
Conferences, Conventions & Meetings	\$183,850
Membership Affiliations	\$197,191
Awards, Grants & Contributions	\$77,986
Depreciation	\$2,121,094
Change in Net Assets	(\$29,287)

\$38,226,875

NOTE: This is a consolidation of the following companies:
Goodwill Industries of Fort Worth, Inc.
Goodwill Industrial Services of Fort Worth, Inc.

MEET MERI

When Meri Tannehill and her family moved to North Texas they found that opportunities for those with disabilities in Northeast Tarrant County were limited. Meri was born with Noonan Syndrome and had lived in an interactive group home in Houston prior to the move. She found herself sitting at home with her parents, “She was lonely, not communicating with us and obviously depressed,” said Meri’s mom, Cindy.

Soon, Meri’s family discovered S.T.A.R.S., where she learns real life skills while having fun and interacting with other staff and participants. “I’ve seen her mature, become more open and happy!” said Cindy. Meri said, “I love Goodwill and my friends here!”



MEET ULRICA

During Hurricane Katrina in 2006, Ulrica Plummer, her husband and young son were forced to leave their home, possessions and vehicles behind in New Orleans. After resettling in North Texas, tragedy struck once again when their apartment caught fire. They lost everything.

It was then that Ulrica found Goodwill. She completed the North Texas Institute for Career Development (NTI) Administrative Assistant course and upon completion was hired on part-time. Today, Ulrica serves NTI as the Program Supervisor. "After feeling so hopeless encountering set back after set back, Goodwill gave me a chance to accomplish something and help get my family back on track," says Ulrica.

See more success stories at
ThankYouGoodwill.org



S.T.A.R.S.

Goodwill Fort Worth's S.T.A.R.S. (Skills Training Achieves Results) is a unique life skills day program for adults with disabilities. S.T.A.R.S. recreates daily living scenarios designed to help participants overcome their disadvantages and achieve maximum independence.

Apartment

Brings fun to homemaking through meal preparation, housekeeping, safety and independent living skills.

Art & Drama Studio

Encourages self-expression by sharing participants' talents in drama, music, and arts and crafts.

Music & Fitness Center

Builds self-esteem through exercise, dance and music classes including body education and the importance of good nutrition.

S.T.A.R.S. Lounge

Teaches social skills such as cooperation and communication through down-time.

General Store

Participants use "STARbucks" they've earned during the week in their classes to "buy" rewards and develop skills like addition and subtraction and spending money safely and wisely.

GreenWorks Learning Center

Weekly horticulture therapy and lessons on growing plants.



GOODWILL CHANGES LIVES

Through 22 unique programs, we are able to turn lives of *dependence* into lives of *independence*.

GoodwillWorks

Employment services for the homeless.

E²

High school equivalency preparation and paid work experience for 16-24 year olds.

VetWorthy

Employment services for military vets and their families.

S.T.A.R.S.

Unique life skills day program for adults with significant or multiple disabilities.

Work Adjustment Training (WAT) Paid work experience for those with barriers to employment.

Job Resource Centers

Free computer access, job skills training and placement assistance at five locations.

Contracts

with the Bureau of Engraving and Printing, Army Reserve and the Federal Center employing individuals with disabilities.

Goodwill Staffing Services Temporary employment service for individuals with barriers to employment.

Donated Goods & Retail

Goodwill creates jobs and funds job training programs.

Camp Independence

Summer camp for transitional students.

Summer Earn & Learn

Paid work experience and soft skills training for students with disabilities.

GoodLife

Social service assistance for Goodwill team members.

Project SEARCH

Real life work experience for youth with disabilities.

Work Experience Program (WEP)

Vocational Adjustment Training (VAT)

Vocational Evaluation

Supported Employment

Adult Literacy classes

North Texas Institute for Career Development (NTI) Provides courses in:

- Hospitality
- CDL
- Online IT A+ Certification
- Online Certified Medical Administrative Assistant

GOODWILL WORKS

Goodwill Works is an employment initiative providing homeless, unemployed individuals with job readiness training, job placement, computer skills, life-skills and financial literacy training. It also provides access to support services such as rapid connections to housing, counseling, re-entry programs, child care and transportation.

Services are offered through Goodwill's five Job Resource Centers, at True Worth Place and through a mobile recruitment/job placement unit that travels to and serves those individuals isolated from public transportation.

Employment specialists work in the field through partnerships with organizations such as Presbyterian Night Shelter, Union Gospel Mission and the Arlington Life Shelter to eliminate barriers to employment.



GOODWILL BOARD OF DIRECTORS

Kip Adams: Board Chair
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Jerry Thompson
Natalie Wilkins
Charla Wise
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GOODWILL EXECUTIVE STAFF

David Cox: President & CEO
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Elizabeth Butler: Vice President of Human Resources
Ronnie Conger: Vice President of Special Projects
Rosemary Cruz: Vice President of Donated Goods/Retail
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Shay Dial Johnson: Vice President of Community Engagement
Jeff Lattimer: Vice President of Asset Protection & Safety
Kimberly Smith: Vice President of Goodwill Staffing Service
& S.T.A.R.S.
Kia Patterson: Executive Assistant