

GOOD ACTION



GOOD LIFE

GOOD MISSION

**MORE THAN A
GOOD DEAL**

GOOD VISION

GOOD REPORTS

2017 ANNUAL REPORT _____

GOODWILL IS MORE THAN A JUST A GOOD DEAL.

Just ask the 9,562 people whose lives were rebuilt through the power of work in 2017. Our 23 retail store locations provide revenue through the sale of donated goods to support Goodwill's mission of providing education, training and career services for people with disabilities or other special needs and giving second chances to individuals by helping them get the skills and training they need to become valued members of the workforce.



Overall our agency was named a Center of Excellence by Goodwill Industries International in honor of our organization's **good vision** for the Education + Employment = Success (E²) high school/work program, and the GoodwillWorks employment initiative for those facing homelessness. In addition, we received a three year CARF (Commission on Accreditation of Rehabilitation Facilities) Accreditation, the highest level of accreditation that can be given to an organization for the quality, value, and optimal outcomes of services provided.

Our 10th annual golf tournament was a huge success raising \$147,800 to fund our **good mission**. The S.T.A.R.S. (Skills Training Achieves Results) program saw the launch of the GreenWorks Learning Center, a greenhouse where participants take part in weekly horticulture therapy and lessons on growing plants. The greenhouse was developed in partnership with Tarrant County Resource Connection, Tarrant County Master Gardener Association and Texas A&M AgriLife Extension. In addition, Good Turn Day, a partnership with the Girl Scouts of Texas Oklahoma Plains was relaunched after 30 years to encourage volunteerism and **good deeds** by Girl Scouts.

2017 also saw the power of community partnerships and **good teamwork**. Though Hurricane Harvey was a devastating event, it was powerful to see organizations across Tarrant County including the Office of Emergency Management and the City of Fort Worth band together to assist those seeking refuge in our area. Our donation centers were proud to serve as the official donation sites for relief items to be collected within our service area.

Thank you for your support of Goodwill Fort Worth. Please review the **good reports** here to learn more about how we impacted our local community in 2017.

Sincerely,

A handwritten signature in black ink, appearing to read "Kip Adams".

Kip Adams
2017 Board Chair

A handwritten signature in black ink, appearing to read "David Cox".

David Cox
President and CEO

GOOD MISSION

Our mission is to empower people with disabilities, disadvantages, and other barriers to employment so that they may achieve maximum independence.

GOOD VISION

We envision a community where barriers are eliminated as a result of Goodwill Fort Worth's leadership and innovation.

GOOD NUMBERS

9,562

Lives touched by
Goodwill Industries of
Fort Worth in 2017.

3,548

People completed mandated community service

3,569

People received employment services

1,038

People gained employment through Goodwill's
Employment Services

326

People with disabilities or barriers were employed
by Goodwill

372

People were placed into employment by Goodwill
Staffing Services

123

People received vocational assessment

209

People were served by Goodwill's GoodLife Program

138

People learned vocational skills through Goodwill's
North Texas Institute for Career Development (NTI)

150

People enrolled in Day Habilitation Services

40

People participated in Goodwill's Work Adjustment
Program (Paid Work Experience)

49

People participated in E² (Education & Employment)

GOOD REPORTS

2017 Financial Summary

THE COMMUNITY GAVE:

Retail Sales of Contributed Merchandise	\$30,914,869
Industrial Contracts	\$ 8,224,907
Training & Placement Fees	\$ 829,340
Corporate/Foundation Grants	\$ 1,241,983
General Contributions.....	\$ 133,033
Investment Income	\$ 8,434
Miscellaneous Revenue	\$ 821,158

TOTAL
\$42,173,724

WE GAVE BACK:

Salaries, Wages & Benefits	\$ 26,396,307
Professional Fees/Contracts	\$ 578,287
Supplies	\$ 3,554,865
Building Occupancy.....	\$ 6,350,414
Printing & Publications	\$ 235,794
Marketing.....	\$ 281,441
Transportation & Travel.....	\$ 1,679,871
Conference, Conventions & Meetings	\$ 140,696
Membership Affiliations	\$ 209,627
Awards, Grants & Contributions	\$ 83,722
Depreciation.....	\$ 2,133,446
Change in Net Assets.....	(\$529,254)

TOTAL
\$42,173,724

NOTE: This is a consolidation of the following companies:
Goodwill Industries Fort Worth and Goodwill Industrial Services of Fort Worth Inc.

JEREMY JOHNSON

Thank You Goodwill

When Jeremy Johnson first came to Goodwill, he started out in facility-based contracts and then transitioned to the S.T.A.R.S. program when it was launched in March 2016.

S.T.A.R.S. is a unique day-habilitation program for adults with significant disabilities that recreates daily living scenarios to give participants a chance to learn real-life skills to overcome their disadvantages and achieve maximum independence.

Despite the limitations to his muscles from cerebral palsy, Jeremy got the opportunity to work in e-books, a division of Goodwill Fort Worth's e-commerce department, because of his level of participation in the S.T.A.R.S. program, his willingness to work and his personal goals. Being able to work is very important to Jeremy and he loves to show everyone each day the count of books he scanned that day. Jeremy's excitement and happiness carries over to all of the staff, brightening everyone's day. He's described as always happy, always smiling, always joking. He's a real blessing to be around.

"I am thankful for Goodwill, it has allowed Jeremy to become who he is as a person, to be able to work and have a paycheck every two weeks."

Raedene Johnson,
Jeremy's mom



GOODWILL CHANGES LIVES THROUGH GOOD ACTIONS

Through 20 unique programs, we are able to turn lives of *dependence* into lives of *independence*.

GoodwillWorks

Employment services for the homeless.

E²

High school equivalency preparation and paid work experience for 16-24 year olds.

VetWorthy

Employment services for military vets and their families.

S.T.A.R.S.

Unique life skills day program for adults with significant or multiple disabilities.

Work Adjustment Training (WAT)

Paid work experience for those with barriers to employment.

Goodwill Staffing Services

Temporary employment service for individuals with barriers to employment.

Summer Earn & Learn

Paid work experience and soft skills training for students with disabilities.

Camp Independence

Summer camp for transitional students.

GoodLife

Social service assistance for Goodwill team members.

Project SEARCH

Real life work experience for youth with disabilities.

Donated Goods & Retail

Goodwill creates jobs and funds job training programs.

Contracts

with the Bureau of Engraving and Printing, Army Reserve and the Federal Center employing individuals with disabilities.

Job Resource Centers

Free computer access, job skills training and placement assistance at five locations.

Work Experience Program (WEP)

Vocational Adjustment Training (VAT)

Vocational Evaluation

Supported Employment

Adult Literacy classes

North Texas Institute for Career Development (NTI)

Provides courses in:

- Hospitality – Hotel Guest Room & Front Desk Attendant
- CDL Professional Truck Driver Training
- Forklift Certification
- Virtual COMP TIA A+ Certification Seminar
- Virtual COMP TIA Network+ Certification Seminar
- Virtual Medical Front Office Assistant
- Virtual Medical Billing Specialist Seminar

NANCY RAMOS-SANCHEZ

Thank You Goodwill

When Nancy Ramos-Sanchez was 16, she and her family went to Mexico on a summer vacation. She spent most of that summer with a boy she met there and decided that she would run away with him right before her family was due to return to the states. As her family left for Texas, Nancy stayed behind, and she eventually married her boyfriend. It wasn't long before Nancy became pregnant with her first child. At that point, Nancy returned to the United States as young wife and mother but soon thereafter went through a divorce. She couldn't return to her parents due to turmoil within the household and that left her alone and needing to provide for her young daughter as a single parent. She worked for a while to support her daughter, but they were all dead-end jobs because she lacked her High School Diploma. Nancy eventually remarried and was soon pregnant with her second child. While her new husband struggled to take care of their family, she stayed home with the kids because of the high cost of daycare.

It was while she was staying home with her two children that one of her friends told her about a program flyer she found at a local laundromat. The flyer was for Goodwill Fort Worth's Education and Employment Program (E²) and they both decided to do the program together to earn their High School Equivalency Certificates. Nancy has not looked back since!

Nancy started as a dock worker in E², working part-time while working on her High School Equivalency. E² allows participants to gain their high school equivalency while being offered paid work experience at Goodwill Fort Worth at the same time. The program specifically targets youth in Tarrant County who are out of school, aged 16-24, and who are experiencing barriers to employment and education.

After Nancy graduated from E², due to her great work ethic, the Director of Transportation offered her a full-time position as a dock worker. After two months, Nancy excelled at all assigned tasks and this effort was noticed by the transportation director. At that time she was promoted to dock lead. This is Nancy's current role and she continues to exceed expectations all while also enrolled at Tarrant County College where she is again furthering her education. Nancy continues to speak words of encouragement to E² Program participants and every day serves as an example of what hard work and perseverance can lead to.



GOOD PROGRAMS



EDUCATION & EMPLOYMENT

Goodwill Industries of Fort Worth has developed a new and innovative program for youth and young adults seeking to gain their high school equivalency while being offered paid work experience at the same time. E² specifically targets displaced youth in Tarrant County who are out of school, aged 16-24, and that are experiencing barriers to employment and education. The E² Program provides high school equivalency preparation courses taught by a state certified Fort Worth ISD instructor, paid work experience funded by Texas Workforce Commission's Workforce Investment Opportunity Act (WIOA), individualized mentoring and coaching, life and job readiness courses, as well as connections to further employment and education opportunities.

By providing comprehensive and person-centered assessment, training, and employment services to each participant, Goodwill Fort Worth assists youth and young adults experiencing barriers to education and unemployment to overcome the need for public benefits and join the workforce.

GOOD PROGRAMS



Goodwill Staffing Services (GSS) is a full-service, temporary employment service that gives people with barriers to employment a second chance through the power of work. GSS is committed to providing skilled, dependable employees who always have a positive attitude and a desire to work.

We collaborate with a network of companies across the Metroplex looking to hire qualified individuals. We assess individuals' skills and help place them in in-demand positions. We even offer jobs near bus lines for those who depend on mass transit.

Goodwill staffs both temporary positions as well as long-term contracts and temp-to-hire positions. If an individual is not "job ready," they are referred to occupational training, resume writing, interviewing and basic computer and telephone skills training. We have experience placing individuals within organizations like Fort Worth Animal Care and Control, The University of Texas at Arlington, Texas Tech University, The Texas Department of Transportation and The Office of the Attorney General of Texas.

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GOODWILL EXECUTIVE STAFF

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Margaret March: Executive Assistant



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Connect with us!

